Wireless ATM Solution with InRouter611-S

> Wireless ATM Store prides itself on its efforts to provide excellent customer service and is always on the look-out for new ways to make our customers' lives easier."
>
> Rick Tibberino,
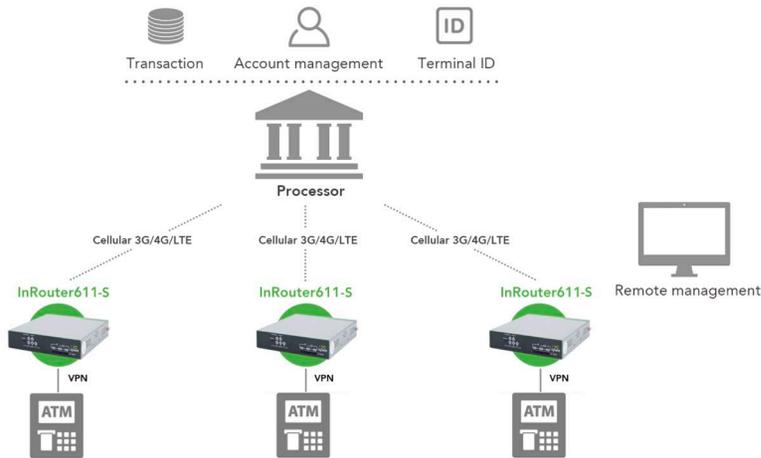> President of Wireless ATM Store

Background

From fixed commercial sites like airports, restaurants, hotels, shopping malls to temporary events like fairs and sporting events, ATMs offer a high level of banking convenience. Unfortunately, many ATM operators find remote management a real headache. Besides fast, reliable and secure data transmission, real-time monitoring of ATM status and prompt maintenance are also challenging and expensive. In response to this need, Wireless ATM Store devised a solution.

Wireless ATM STORE.COM

Wireless ATM Store is an independent sales organization (ISO) in the ATM industry, which provides wireless Internet service for thousands of privately-operated ATMs.

Challenges

- Reliable, uninterrupted data communication between the ATM and the ATM processor
- Encrypted data transmission that ensures information and financial security
- Rugged design and flexible installation for diverse locations and variable functions

Solution

Wireless ATM Store partnered with InHand Networks to provide a custom wireless networking solution for ATM operators.

Prior to this partnership, Wireless ATM Store had an existing customer base with thousands of ATMs across the US. With the introduction of the InHand InRouter611-S industrial wireless router, Wireless ATM Store found a wireless solution that provides the reliability and speed that surpasses its customers' expectations.
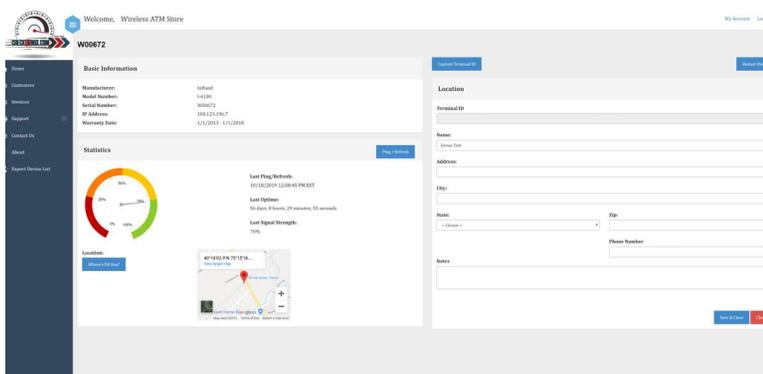
Wireless ATM Store was able to enhance their own device management portal, CheckURBox.com, to bring new features and a better end-user experience. One such feature is Terminal ID Capture. Each ATM is allocated a Terminal ID. Wireless ATM Store built a feature in their portal to present the Terminal ID to its customers. The InRouter611-S facilitates this feature and also utilizes InHand's encryption technology to ensure safe and secure ATM transactions.

Features

InRouter611-S

- Small-form factor
- Low power consumption
- Secure VPN connection over cellular networks
- Wide temperature -20°C~+70°C for harsh environments
- Metal enclosure, IP30 protection, EMC level 2

Benefits

Reliable, high-speed, uninterrupted communication

The InRouter611-S provides continuous access to high speed cellular networks, ensuring efficient data transmission. The multi-layer auto link detection and recovery ensures stable network connection.

Greater ROI due to reduced operational costs and downtime

The InRouter611-S makes communication smooth and reduces downtime. If an issue occurs, the InHand InRouter611-S can quickly provide diagnostics to Wireless ATM Store, saving time and labor for the ATM operators.

Secure data transmission and better protection

The VPN encryption protects financial data, freeing end-users from security concerns.

Locate the problem for immediate troubleshooting

Wireless ATM Store has also built a mapping tool called Where'sURBox? into their device management portal. This feature is enabled through geolocation technology within the InRouter611-S. Once an issue occurs, the operator can immediately locate the

> "
> We've been using the new modems – placing them at events and permanent locations, and we're really happy with the results."
>
> **Evan Almeida,**
> COO of Empire ATM

More Application Areas

Integrating 3G/4G cellular routing and VPN technologies, the InRouter611-S is an entry-level industrial router. Now available with the LTE CAT 1/CAT M1, the InRouter611-S is able to provide highly efficient LTE connectivity and more cost-effective solutions for M2M/IoT applications including retail, ATM/POS, digital signage, remote monitoring, smart metering, healthcare and more.

Learn more at:
https://www.inhandnetworks.com/products/inrouter611-s.html

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